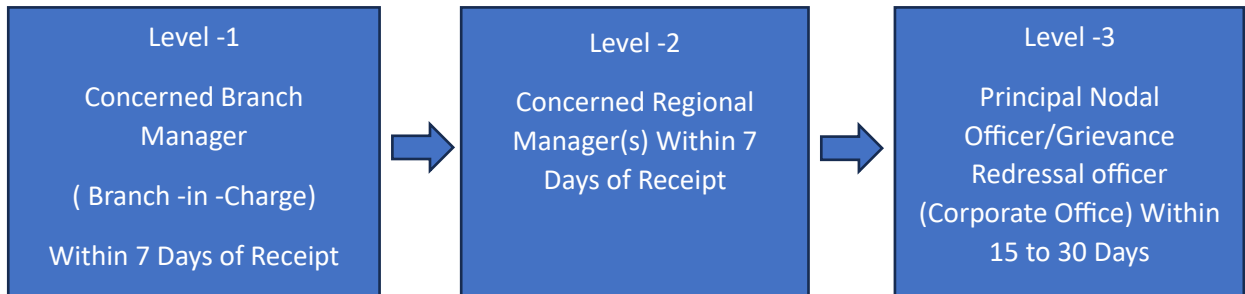


GRIEVANCE REDRESSAL MECHANISM

The Company has implemented a comprehensive three-level Grievance Redressal Mechanism to ensure timely and effective resolution of all complaints.



If customer's complaint/concern is not redressed within a period of 30 days, customer can lodge a complaint on RBI CMS portal - <https://cms.rbi.org.in>

PRINCIPAL NODAL OFFICER / GRIEVANCE REDRESSAL OFFICER DETAILS:

Mr. K G Anilkumar

Managing Director

Salem Erode Investments Limited,

2nd Floor, V.K.K Building, Main Road,

Irinjalakuda, Thrissur, Kerala - 680121

Tel: 0480 2828071 **Email Id:** salemerodeinvestmentsltd@gmail.com